GLOBAL CONSUMER INSIGHTS





CONSUMERS VALUE ONLINE AND IN-STORE SHOPPING

Percent who prefer shopping online to:

Browse Clothing

Ask **Questions**

Purchase Same Purchase Clothing Clothing Again

clothing online













RETAIL STORES SHOPPED





CLOTHING IDEAS

Retailer Marketing
In-store displays, Salespeople,
Catalogs, Store fliers



Traditional Media
TV, Magazines, Celebrities



2% Online
Brand and retailer websites, Retailer email and apps, Social media, Blogs



Other People Friends & colleagues, Family, People you see on the street





GLOBAL LIFESTYLE MONITOR: JAPAN

PRIMARY PURCHASE DRIVERS

Important to clothing purchase:









COTTON CLOTHING BEST DESCRIBED AS



MOST SUSTAINABLE

79%



MOST AUTHENTIC

75%



MOST COMFORTABLE

72%



62%
prefer cotton
or cotton
blends for their
most-worn
clothing

PERFORMANCE APPAREL

Likely to Pay More for Everyday Clothing With:



91% Wrinkle Resistance



90% Temperature Control



90% Durability





