## GLOBAL CONSUMER

# INSIGHTS

### GLOBAL LIFESTYLE MONITOR: INDIA

# APPAREL SPENDING

Indian consumers spent \$87.9 billion on clothing in 2017, representing 6% of all consumer expenditures. Spending on clothing is expected to keep pace with projected growth in the economy overall, for a total 148% increase in clothing expenditures by 2030. Seize opportunities in this market with online investment and cotton-rich traditional clothing and menswear.

\$87.9' +148% growth

US \$338.9 +56% growth +52% growth CHINA \$277.2 +193% growth

How They Shop: Get ahead of online shopping trends by investing in mobile platforms while reaching today's Indian shoppers in-store and via traditional media.

What They Shop: Provide the quality, fit, and durability consumers seek with high cotton-rich traditional clothing and menswear.

Spotlight on Gender
Differences: Meet the differing needs
of Indian women and men with product
offerings and retail experiences suited to
their shopping habits.

# FINANCIAL OUTLOOK

OPTIMISTIC

90% 56%

**PESSIMISTIC** 



ndia

1% 11%

\*"Neither Optimistic/Pessimistic" not shown





# GLOBAL LIFESTYLE MONITOR: INDIA

#### **HOW THEY SHOP**

Indian consumers are interested in shopping online, but with just 27% of the population using the internet regularly (weekly or more)<sup>1</sup>, lack of internet access prevents widespread online shopping. However, it's projected that 90% of the population will own a smartphone in the next 10 years<sup>1</sup>, indicating a strong future demand in mobile shopping. Small, independent shops and traditional street markets are frequent shopping destinations, along with hypermarkets and department stores. Reach Indian shoppers in-store and via traditional media while growing mobile platforms to meet future online shopping demands.

#### SHOPPING JOURNEY

Consumers who prefer shopping in-store (vs. online)



#### RETAIL STORES SHOPPED FOR CLOTHING

INDEPENDENT 67%

HYPERMARKET 66%

DEPARTMENT 45%

STREET MARKET 31%

ONLINE ONLY 24%



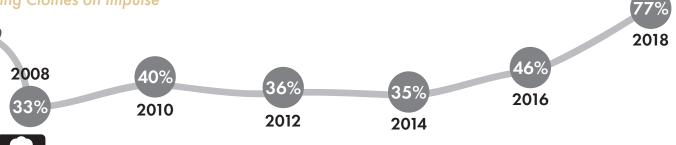
# APPAREL SHOPPING HABITS Buying Clothes on Impulse

## SOURCES FOR CLOTHING IDEAS



24%

22%







26%

### WHAT THEY SHOP

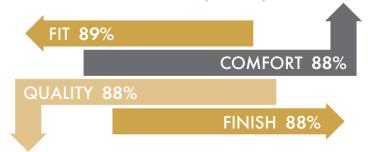
Fit, durability, quality, and finish are important clothing factors to Indian consumers, and nine in ten choose cotton-rich fabrics for garments of all types. Dresses and traditional clothing such as saris comprise nearly half (43%) of women's wardrobes, while men own both dress and casual pants and shirts. Indian consumers value quality in clothing, as nine in ten are willing to pay more for quality. Offer high quality, cotton-rich traditional clothing and menswear with a superior fit.

#### TOP ITEMS OWNED

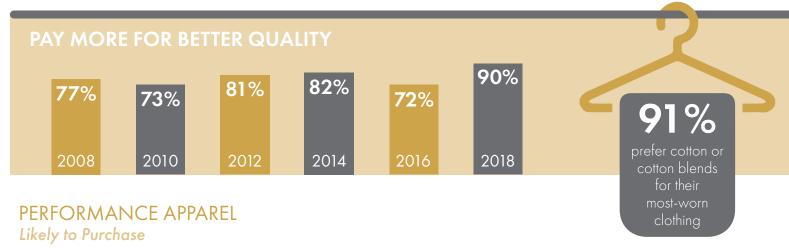


#### PRIMARY PURCHASE DRIVERS

Consumers would like to know prior to purchase







**78**% Relieve Stress

**78**% Regulate Body **Temperature** 





**76%** Monitor Perspiration



# SPOTLIGHT

# GENDER DIFFERENCES IN SHOPPING

#### SHOP MONTHLY OR MORE



India
29%
Globally
51%



India
42%
Globally
44%

Men and women shop for clothing quite differently in India. While nearly all (95%) Indian women enjoy clothes shopping, they break from the global trend as they report shopping for clothes less often than their male counterparts. As just 27% of Indian women work outside the home<sup>2</sup> – among the lowest worldwide - men are more likely to buy Western clothing in specialty and chain stores, while women frequent tailor-made shops for traditional clothing. Adapt retail experiences to women and men with offerings suited to their differing clothing and shopping preferences.

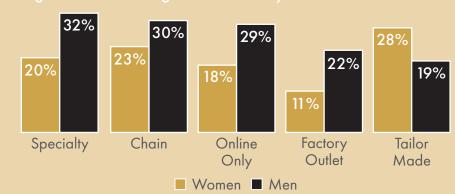
#### SHOP FOR OTHERS



WHAT'S IN THE CLOSET?
Percentage of Total Wardrobe

## RETAIL STORES SHOPPED FOR CLOTHING

Significant Percentage Differences by Gender



Traditional Clothing

Intimates

Dresses & Skirts

Shirts

Pants & Jeans

Activewear

